



| Present: | | |  Centra Wellness <small>NETWORK</small> Provider Forum DATE: Monday, February 22 nd , 2021 LOCATION: Virtual via TEAMS 1:00 p.m. | | |
|------------------|-----------------------------------------------------|---|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------|
| X | Patrick, Centra Wellness Network | X | | | Rita Shipman, Independent Contractor |
| X | Kacey, Centra Wellness Network | X | | | Marcy Gorney, Spectrum Community Services |
| X | Tracey Traskey, Summer Tree Residential | X | | | Barbara Fowkes, Spectrum Community Services |
| X | Kathy Hockey, Moore Living | X | | | Megan Dejonne, Forest View Hospital |
| X | Barb Sands, Summer Tree Residential | | | | |
| X | Deb Daly, Summer Tree Residential | | | | |
| Guests: | | | | | |
| Topics Discussed | | | Discussion/Decisions | Action/Responsible Party | |

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| Introductions | None. | |
| Approval of Agenda | Any additions? None. | |
| Service Documentation | Patrick reminded Respite and CLS providers to assure they document the services provided as they may be asked to demonstrate that during an audit. | |
| Respite Coding | Patrick noted there has been some inaccuracies in coding and reminded everyone that the per diem respite codes (H0045/S5151) are intended for 10+hours of service (capped at 10 hours). If less than 10 hours is provided, you would use the 15 minute unit code T1005. | |
| Authorizations | Patrick asked that Providers be sure to be on the same page with the Case Manager as to the amount of services that should be provided each week. Although the system may allow for more to be billed, authorizations should follow the treatment plan and the Provider should not be billing more than what is noted. | |
| CODING: CLS services - CPT H0043 transition to H2015/modifiers/ preponderance rule Overnight health & safety-CPT T2027 code | Patrick noted with the CLS (H2015) modifiers, it is not the intention to track where the client is every 15 minutes. For example, if a client were on an unplanned outing for a couple hours, the modifier would not change. If the client were to be out of the home, for a day or more than the modifier would change accordingly. | |

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| | Patrick noted clarification was received for the Overnight Health and Safety code (T2027). The intent is that it be used for clients in the community that receive 24 hour a day care. | |
| Premium Pay | Patrick stated CWN is currently conducting a wage survey to see if it's feasible for the increase to become permanent. Results should be available in the next month or two. | |
| Incident Reporting | Patrick noted Incident Reports should be faxed to Centra Wellness Network at either the Benzie office at 231-882-2360 or Manistee office at 231-723-1735. Kacey mentioned they should be submitted within 24 hours. Kathy asked if the incident occurs over the weekend, can they continue to fax those in on the following Monday and Patrick noted that was acceptable. | |
| Provider Feedback | None. | |
| Next Meeting | Monday, May 17th, 2021 1:00-3:00 | Virtual via TEAMS |

Minutes by: Kacey Kidder-Snyder